



अखिलभारतीयआयुर्विज्ञानसंस्थान, रायपुर(छत्तीसगढ़)
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AIIMS/R/HS/SAP/18041/155/2020

Date: 11/05/2020

Inviting Quotations for Purchase of consumable items (ICT Toilet Feedback System) from Hospital Service for SAP at AIIMS Raipur.

QUOTATION NOTICE

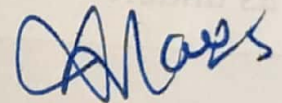
Sealed quotations are invited from intending registered Stockist / Distributors having GST and relevant documents for Purchase of consumable items (ICT Toilet Feedback System) from Hospital Service for SAP at AIIMS Raipur. The quotation with copy of certificate of GST & other documents should be submitted to office of Store Officer Room , Near Nuclear Medicine Building, Gate No. 1 up to 14/05/2020 before 03:00 pm. The quotations will be opened on the same day at 03:30pm. Details of item are given as under:-

Sr. No	Specification	Quantity Required	Unit	HSN Code	Brand	Unit Rate	GST			Amount
							SG ST	IG ST	CGS T	
1	ICT Toilet Feedback System (Specification Attached)	20								

TERM & CONDITION

1. Firm to mention Make/Brand name in their quotation.
2. Taxes, if any (Kindly mention in above table) should be clearly mentioned in the offer.
3. Document relating to registration of firm i.e. GST and relevant document should be submitted along with quotation.
4. Products are certified from CE / ISO /as applicable, the Certificate to this effect should be attached.
5. Supply should be done within 15 days after Placement of PO.
6. Price should be FOR Destination basis (i.e. concerned department).
7. 100% Payment will be released after certification from Department of Hospital Store. **Quotation Name/No. and due date of opening must be mentioned on top of envelops.**

8. LD @ 0.5% of delayed supply per week or part of week for delay of supply of material subject to maximum up to 10% of delayed supply to be deducted.
9. AIIMS Raipur reserves the right to place order for full or part quantity to one or more firms. The AIIMS, Raipur reserves the right to increase/decrease the number of required quantity.
10. All other terms & condition as per GFR 2017.
11. Material to be delivered at **Hospital Store Department, AIIMS Raipur.**
12. **Validity of the quotation should be 90 days from the date of opening.**
13. **Firm to submit documentary evidence in support of their claim for GST at the time of submission of bills.**
14. **Firm to submit sample, if required.**



SO (H)

AIIMS, Raipur (C.G)

Toilet Citizen Feedback Machine

Description:

This is a scientific way for measuring customer satisfaction level.

Instead of Paper feedbacks writing, This Machine can be used for feedback data with TIME, MONTH, DATE, and Customer Details For timely analysis of our Customers Satisfaction Level.

Honest feedbacks are Possible.

Saves paper writing, staff for keeping paper feedback record, manual writing and additions, saves customers time.

Product Features:

1. Small, simple user friendly
2. Complete digital Monitoring of customer feedback
3. Monthly, daily & yearly basis report of feedback
4. Reports can be download as text format
5. Easy Installation by simply plug and play
6. Table top or wall mounting models available.
7. 3 Options (smiley)-
8. CLEAN, OK, DIRTY.
9. Any number of Feedbacks can be stored.

Technical Specification:

1. Input Voltage: AC/DC 110-240V 50/60Hz
2. Operating Voltage: DC 12V, 1A
3. Delay Time Customize: 1, 2, 5 Minute.
4. Dimension (in mm): L 210 X W 210 X H 60
5. Weight: 1 KG
6. Keypad: Dome Metal Switch.
7. Audio Indicators: Buzzer / LED
8. Micro SD Card: Unlimited Data Storage Capacity.
9. Metal body with powder coating which is shock proof.

WHY DIGITAL INSTANTFEEDBACK MACHINE???

1. Hassel free method for collecting feedback.
2. Time saving to Customers in writing the feed back
3. Immediate action can be taken for resolution of any complaints (Who have rated "OK & Dirty")
4. Detailed customer feedback report generated instantly.
5. Can be customized according to requirements.
6. Customers can easily understand the matrix of feedback.